

Mohammad Abdallah Okleh Talafha

Irbid, Jordan

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PROFESSIONAL SUMMARY

Hotel and tourism professional with a Master's degree in Tourism and Travel and a Bachelor's degree in Hotel Management from Yarmouk University. Experienced in hotel and restaurant operations as well as academic instruction in culinary arts and tourism management. Licensed as a professional chef and waiter by the Accreditation and Quality Assurance Commission.

EDUCATION

Master of Science in Tourism and Travel | Yarmouk University, Irbid, Jordan | 2025

- Thesis: "The Impact of Social Media Marketing on Tourists' Choice of Tourist Restaurants in Irbid City" (Grade: Very Good)

Bachelor of Science in Hotel Management | Yarmouk University, Irbid, Jordan | 2020 (Grade: Good)

General Secondary Education Certificate (Tawjihi) – Hotel and Tourism Stream | Irbid, Jordan | 2016

PROFESSIONAL EXPERIENCE

Instructor – Culinary Arts & Tourism Management | Jadara University | October 2025 – Present

- Teach academic courses in Culinary Arts Management and Tourism and Hospitality Management.
- Design and deliver lectures, coursework, assessments, and practical training materials for undergraduate students.

Instructor – Hospitality Specialization (BTEC Program) | Ministry of Education –
Supplementary Education Program | Irbid, Jordan

- Delivered vocational and specialized technical instruction in hospitality and tourism principles.

Hospitality & Restaurant Sector Operations | Various Establishment | Irbid, Jordan | 2015 – 2022

- VIAVIA Restaurant – Restaurant Operations / Cook (2021 – 2022)
- Riyadh Restaurant – Cook (2020 – 2021)
- Arafa Restaurant – Cook (2019 – 2020)
- Al-Rassam Restaurant – Cook (2016 – 2019)
- Avamia Hotel – Waiter (2015 – 2016)

CERTIFICATIONS & PROFESSIONAL LICENSES

- Professional Chef License (General Level / Professional Level) – Accreditation and Quality Assurance Commission
- Professional Waiter License (General Level / Professional Level) – Accreditation and Quality Assurance Commission
- Amadeus Airline Reservation System Certificate
- Entrepreneurship (KAB) Certificate – International Labour Organization (ILO)

CORE COMPETENCIES & SKILLS

- Hotel and Tourism Operations Management
- Customer Service & Guest Satisfaction
- Event and Conference Planning
- Amadeus Tourism Reservation Systems
- Academic Research & Curriculum Delivery in Tourism & Hospitality

LANGUAGES

- Arabic: Native
- English: Good