

Curriculum Vitae

Professor Mohamad Noor Al-Jedaiah, PHD, BA

Personal & Contact Info

Place & Date of birth: Irbid, Jordan 1963

Citizenship: Jordanian

Marital Status: Married

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Education:

- PHD in Management, BA, Amman Arab University, Jordan, 2004

Thesis Title:

“E-Organization with Emphasizing on Business Processes: An Analytical Study on Jordanian Industrial Corporations.”

- MBA, Yarmouk University, Jordan, 2000
- Bachelor Degree in Business Administration, Yarmouk University, 1985

Professional Experience

- Jadara University 1/10/2021 - present
Assistant of Chancellor for Student Affairs
- Jadara University 1/5/2016 - 30/9/2021
Dean of Student Affairs
- Jadara University 10/1/2015 – Present
Faculty Member in both: Master of E-Business Administration and MBA Programs
- Jadara University 1/9/2013 – 1/10/2015
Vice Dean of Faculty of Economics and Business
- Jadara University 9/1/2011 – 10/1/2015
Head of Business Administration Department

- **Jadara University** **9/1/2013 – 10/1/2015**
Head of of E-Business Administration Department (Master program)
- **Jadara University** **30/1/2013 - Present**
Associate Professor of Business Administration
- **Jadara University** **1/9//2012– 1/10/2015**
Head of Human Resources Management Department (Master Program)
- **Jadara University** **1/9/2010 - 30/1/2013**
Assistant Professor
- **Al-Ahliyya Amman University** **1/9/2007 - 30/8/2009**
Head of Management Information Systems Department
- **Al-Ahliyya Amman University** **1/9/2004 – 31/8/2010**
Assistant Professor in the Department of Management Information
- **Ministry of Justice-Jordan** **1/10/1994 – 30/8/2004**
Head of Accounting Department & Notary
- **Sharp Electrical Appliances Company** **5/1/1988 - 15/8/1994**
Regional Sales Director - North of Saudi Arabia
- **Hussein Abdullah Sakoloo Company -** **1/9/1987 – 30 /1/1988**
for Electrical Appliances
Branch Manager – Riyadh, Saudi Arabia
- **Jordanian army** **31/8/1985 – 31/8/1987**
Flag service

Languages:

- **English Language (Excellent in Reading, Writing and Speaking)**
- **Arabic Language (Mother Tongue)**
- **Business Language**

Computer Skills:

- **Microsoft Office (Word, Excel, Access Power Point)**
PD Completed in 2002
- **Web design Using (HTML & Visual Basic Inter dev. 6)**
PD completed in 2004

Coaching Skills

- Provided training for Royal Police Academy:” Senior administrative leadership course for public security officers”
- Provided PD session to Seniors & Heads of Centers

Achievements:

- 1- Author of 1 Book

Book Title	Arbitration Authority	Publisher / Date
E-Commerce	Amman University Dean of Scientific Research	Al-Hamed for Publishing Jordan 2010

- 2- Author of 20+ Articles & Research Papers in Journals and Conferences

Research /Article Name	Publisher	Date
The impact of artificial intelligence tools on service quality in the telecom sector	Springer Nature Discover Sustainability Journal Volume 7, article number 1057 (2026)	19 May 2026
The Role of Digital Transformation in Improving Organizational Performance: The Mediating Role of Knowledge Generation in Private Hospitals	2026 International Conference on Artificial Intelligence for Sustainable Engineering and Innovation (AISEI) DOI: 10.1109/AISEI68628.2026 IEEE Explore	27-28 April 2026
The Nexus Among Business Intelligence and Business Development Sustainability	Growing Science	Accepted May 2026
Cloud Computing and Organizational	Springer Nature Switzerland Enhancing Business Efficiency Through Technology Sustainability.	1/5/2026

Agility: Does Innovative Leadership Matter?	Book	
Organizational Factors Affecting Employee Silence behavior: Does psychological Empowerment Matter?	Cogent Business & Management. Taylor & Francis An informa business	Volume 12, issue 1 2/12/2025
Hybrid learning: An Introduction to Keeping Pace with Educational Development. Information Sciences Letters PP: 2729-2740	Natural Sciences Publishing	Vol. 12 > Issue. 10. Oct. 2023
The effect of strategic leadership in crisis management effectiveness: an exploratory study on Al-Hikma Pharmaceuticals Company/Jordan Tikrit Journal of Administrative and Economic Sciences17	(53, 2):122-145	2021
The Effect of Strategic Human Resource Management (SHRM) on Organizational Excellence	Business Perspectives	2020. November 11, Vol. 18 2020 Issue #4, pp. 49-58,
Gender Inequality and Human Resource Management (HRM) Practices in Jordanian Commercial Banks	International Journal of Human Resource Studies	Published Mar.5, 2020 Vol. 10 No. 1
Knowledge Management and E-Learning Effectiveness: Empirical Evidence from Jordanian Higher Education Institutions	International Journal of Emerging Technologies in Learning (IJET)	Published Vol. 15, No. 5, 2020

The Role of Forced Migration in Changing the Workforce Diversity Structure and performance Standards: The Case of Jordan	International Journal of Business and Management	Published November 2019 Vol.14, No.12 P176
The impact of organizational learning on enhancing human capital at King Abdullah University Hospital	Economic and administrative reform and adjustment policies in Jordan and the Arab world 29 th Yarmouk University	April 25 th , 2019
Collaboration: The Key to Gain Value from IT in Supply Chain	EuroMed Journal of Business	Published 2018 Vol. 13(2), P214-235
Does Social Media Increase Racist Behavior? An Examination of Confirmation Bias Theory	Technology of Society Elsevier	Published June 2018
" The level of application of electronic supply chain management and its impact on achieving customer satisfaction in Jordanian companies for the food industry from the perspective of employees "	Jadara University Journal	2017 Approved
The reality of local administration in light of the growing role of human resources based on the Jordanian experience:A field study on local government councils in Jordan	Economic Visions Journal / University of the Valley / Algeria	Issue (7) December 2014
The impact of human resources management practices on	Mechanisms for developing local administration and its role in achieving sustainable local	20-21 October 2014

discovering and developing the creative capabilities of employees: an applied study on commercial banks in the northern region	development - Studying the experiences of some countries – Algeria	
The impact of transformational leadership on organizational learning in the Jordanian commercial banking sector in the northern region.	Zarqa Journal for Research and Human Studies/ Zarqa National University/ Jordan	Issue (2), Volume 14, 2014
The Relationship Between Forming Team Work, knowledge, Learning and Creativity Improvement in High Technology Companies in Jordan. An Empirical Study (HSBC Bank)	European Journal of Economics, Finance & Administrative Sciences (EJEFAS) ,formally accepted and will be published in issue 49, 2012	Issue 49, June 2012
Sharing of Learning Material on Mobile Devices through Bluetooth Technology	International Journal of Emerging Technologies in Learning (IJET) Vol.5, Issue 1 March 2010	December 2010
The impact of information technology on the decision-making process in the public sector	Interdisciplinary Journal of Contemporary Research in Business (IJCRB) Vol. 2, No.5 September 2010	September 2010
The effects of critical factors affecting ERPs implementation success in Jordan, the study was applied in Alhassan Industrial City	Interdisciplinary Journal of Contemporary Research in Business (IJCRB) Vol. 2, No.3 July 2010	July 2010
The Impact of Web Applications on Decision-Making process in the Public Sector	The International Conference on Intelligent Semantic Web-Services and Applications- ISWSA 2010-Isra'a University-Amman-Jordan	June 14-16, 2010
How the Relationship between the Real	Interdisciplinary Journal Of Contemporary Research In Business (IJCRB) Vol. 2, No.5 September 2010	September 2010

Estate Market and Amman Stock Market Exchange can affect the Decision's Making Process in the Jordanian Organizations		
The Level of the Use of Information and Communication Technologies Tools (ICTs) in Industrial Jordanian Shareholding Companies and its Effect on Organizational Performance:Field Study	The Jordanian Journal of Business Administration / International Scientific Journal, Volume (4), Issue (2), April 2008	2008/8/2
Software quality and assurance in waterfall model and XP: a comparative study	WSEAS TRANSACTIONS on COMPUTERS Issue 10-12, Volume 7, 2008	December 2008
Going Online? The Case of an E-Pharmacy in Jordan 13 Americas Conference on Information Systems- AMCIS 2007- Colorado-USA August 9-12, 2007	13 th Americas Conference on Information Systems- AMCIS 2007- Colorado-USA	August 9-12, 2007

Arbitration of Doctoral Thesis: 5 Thesis

“The impact of strategic agility on strategic sovereignty: the mediating role of competencies management in Jordanian commercial banks”.

**“The impact of management information systems on organizational development - University of Islamic Sciences “
Amman - Jordan.**

Arbitration of Master Thesis:

1- “The level of applying e-government and its Impact on Improving Quality of service: Applied Study on Jordan Ministry of Higher Education and Scientific Research”

2- “The Level of Application of the E – Supply Chain Management and its Impact on the Achievement of Clients Satisfaction on the Jordanian Companies for the Food Industry”

3- “The Level of Use of Electronic Commerce in Jordanian Commercial Banks and its Impact on Enhancing Competitive Advantage”

4- “Entrepreneurship in E- Business and its Impact on Performance Improvement (A Field Study in Jordanian Tourism Companies”

5- “Impact of E- Management in Improving the Quality Service Provided For clients – An Empirical Study on Jordanian Insurance” Companies

6- “The Impact of E- Management in Achieving Knowledge Management in Jordanian Commercial Banks”

7- "The Effect of supply Chain Integration on Organizational Performance - Pharmacy One and Its All Branches as a Case Study"

8- Impact of E- Management on achieving organizational justice - an applied study on Phosphate Jordanian Company"

9-"Training Strategies and its Impact on Achieving Competitive Advantage in Jordanian Private Hospitals"

10-"The Role of Organizational Justice on Achieving Job Excellence in King Abdullah II Hospital from Employees Perspective"

11 -"The Role of Mobile workforce in Improving Organizational Performance: Cairo Amman Commercial Bank as a Case Study"

12- Empowerment and its Impact on Employees Performance in Irbid Electricity Corporation"

13- "The Role of Job Design in Achieving Employees Job Satisfaction in Jordanian Health Sector"

14- "The Role of Selection and Appointment in Achieving Competitive Advantage in Jordan Commercial Banks"

15- "The Impact of the Obligation of Business Ethics in Reinforcing Job Evaluation Process in Governmental Jordan Universities in North Province"

16- "The role of E-management in achieving the effectiveness strategic planning"

17- "The impact of applying E-management in achieving organizational effectiveness "

18- "The impact of E-service quality in achieving customer satisfaction"

19- "The impact of E-government in developing employee's innovation abilities"

20- "The effect of supply chain integration on organizational effectiveness"

21- "The effect of e-management in achieving the effectiveness knowledge management systems in Jordan commercial banks"

22- "The effect of social commerce network usage in achieving the effectiveness of customer relation management with customers in Jordanian telecommunication corporations"

23- "The effect of e-controlling in achieving the effectiveness of organizational effectiveness of Jordan commercial banks"

24- "The effect of e-business systems in achieving customer's satisfaction"

- 25- **“The impact of leadership styles on organizational silence”**
- 26- **The impact of organizational learning in the reinforcement of human capital”**
- 27- **The impact of organizational climate on the relationship between HRM and organizational performance”**
- 28- **Organizational innovation and its impact on organizational performance: HRM as a mediating factor”**
- 29- **The effect of electronic leadership in achieving organizational effectiveness: Housing Bank as a case study “**
- 30-**“The impact of HR differentiation on enhancing organizational confidence at: Qatar Aldiar Corporation”**
- 31- **“Organizational excellence and its impact on the relationship between strategic administration and crisis management: Social Work Enterprise-Qatar”**
- 32- **“The impact of organizational justice on the relationship between HR differentiation and organizational Excellence-Qatar Natural Bank”**
- 33- **“The level of e-supply chain application and its impact on achieving “**
- 34 **“The use of electronic zone and its impact on improving employees’ performance: Doctors without boundaries as a case study”-**
- 35- **“The effect of using smart phones application in achieving customer satisfaction in Jordan commercial banks”**
- 36- **“The role of electronic cooperation in achieving competitive priorities of Jordan Medicine Corporation”**
- 37- **“The level of use of business information system and its impact on job satisfaction”**
- 38- **“The role of e-services in achieving the effectiveness of organizational performance”**
- 39- **“The level of use of business information system and its impact on improving medical service quality”**

40- “The role of knowledge management processes in achieving the effectiveness of Car Four supply chain”

41- “The level of use of management information system and its impact on employee’s performance”

42- “The impact of digital learning tools integration on knowledge management processes”

43- “The impact of social commerce on organizational performance in Jordan tourism companies”

44- “The Impact of Strategic Leadership in Crisis Management Effectiveness: Hikma Pharmaceutical Company as Case Study”

45- “The Role of Empowerment in Achieving Organizational Citizenship Behavior: Shafallah Center as Case Study – Qatar”

46- “The Impact of knowledge management processes in achieving organizational innovation in enterprises that financing small and medium projects in Irbid governorate: The moderating role of organizational culture”

47- “The Role of Innovation in Achieving Competitive Advantage for Food Industry Companies at Al-Hassan Industrial Estate (HIE): The Moderating Role of Transformational Leadership Style”

48- “The Impact of Knowledge Management Processes Based on Electronic Supply Chain in Achieving Competitive Advantage: The Moderating Role of Customer Relationship Management, Cairo Amman Bank as a case study – Irbid City”

Participation & Conferences:

- **Yarmouk International Conference, 9th: “Economic and Administrative Reform and Adjustment Policies in Jordan and the Arab World”**

25-29th of April, 2019, Yarmouk University - Jordan

- **Annual International Scientific Conference, 2nd : ”The mechanisms of local administration performance and its role in achieving sustainable local development - a study of the experiences of some countries”**

20-21st of October, 2014, Blida University - Algeria

- **“Distinguished Organizations Conference in Renewable Environment”, in cooperation with the Arab Organization for Administrative Development, as a Member of the Preparatory Committee / Member of the Scientific Committee.**

25-27th of October, 2011, Jadara University - Jordan

- **International Conference:” Intelligent Semantic Web-Services and Applications- ISWSA & The Impact of Web Applications on Decision-Making in Public Sector”**

14-16th of June, 2010, Isra'a University, Amman-Jordan

- **The Global Financial Crisis Conference**

27-28th of April, 200, Israa University, Amman – Jordan

- **American Conference of Information Systems - AMCIS, 13th: “Going Online? The Case of an E-Pharmacy in Jordan”**

9-12th of August, 2007, Colorado - USA

Membership:

- **Research Gate (profile link)**

https://www.researchgate.net/profile/Mohamad_Al-Jedaiah

- **Google scholar (profile link)**

<https://scholar.google.com/citations?user=0HsC7dgAAAAJ&hl=en>

- **Scopus-Elsevier (profile link)**

<https://www.scopus.com/results/authorNamesList.uri?sort=count- Elsevier f&src=al&sid=30fcb68fd4058130ed399235bab364a0&sot=al&sdt=al&sl=24&s=AUTH LASTNAME%28Al-Jedaiah%29&st1=Al-Jedaiah&orcidId=&selectionPageSearch=anl&reselectAuthor=false&activeFlag=true&showDocument=false&resultsPerPage=20&offset=1&jtp=false¤tPage=1&previousSelectionCount=0&tooManySelections=false&previousResultCount=0&authSubject=LFS C&authSubject=HLSC&authSubject=PHSC&authSubject=SOSC&exactAuthorSearch=false&showFullList=false&authorPreferredName=&origin=searchauthorfreelookup&affiliationId=&txGid=ec36f6ac7590a704bc6c807fd4db8121>

- **Emerald**
- **Academia**

- **Duplin**
- **ACM Portal " Association for Computing Machinery**
- **Pearsoned.co.uk**
- **WSEAS Transactions in Computers**
- **Member of the Jordanian Scientific Research Association**
- **Member of the Sama Charity Association**
- **Member of Sama Sports Club**

Committees:

- Member of the Deans Council of Jadara University, 2016 - present
- Member of the Postgraduate Studies Committee / Department of Business Administration, 2013 - present
- Member of Jadara University Council, 2018 to 2019
- Member of the Higher Education Strategic Plan Committee, 2015
- Member of Budget Planning Committee, Jadara University, 2014
- Chairman of Business Management Plan Amendment Committee, Jadara University, 2013
- Chairman of Graduate Studies Committee, Master's Program in Human Resources Management, Jadara University, 2013
- Member of Graduate Studies Committee, Faculty of Economics & Business, Jadara University, 2013
- Member of Strategic Planning Committee, Jadara University, 2013 to 2018
- Member of Faculty of Economics and Business Council, Jadara University, 2012
- Member of Committee of Designing Job Description Cards and Organizational Structure of Jadara University, 2011
- Chairman of Examinations Committee/ Department of Business Administration, Jadara University, 2011
- Chairman of Library Committee / Department of Business Administration, Jadara University, 2011
- Member of Committee of Development Master of E-Business Program, Jadara University, 2011
- Member of Committee of Development of Master in Human Resource Management Program, Jadara University, 2011
- Member of the Committee for Preparation of Course Plan of Master in E-Business Administration Program, Jadara University, 2011
- Member of Committee for Preparation of the Course Plan of Human Resources Management, Jadara University, 2011
- Member of Scholarship Committee/Department of Business Administration, Jadara University, 2011
- Member of Scholarship Committee/ Department of Human Resources Management, Jadara University, 2011
- Member of Scholarship Committee /Specialty of E-Business, Jadara University, 2011
- Member of Student Disciplinary Committee, Amman University, 2009
- Member of Committee of Development of Master's Program in Business Information Systems , Amman University, 2009

- Chairman of Culture and Community Service Committee, Amman University, 2008
- Chairman of Designing Comprehensive Examination Committee for Major in Management Information Systems, Amman University, 2008
- Chairman of Library Committee, Amman University, 2007
- Chairman of Comprehensive Examination Committee Major in Management Information Systems, Amman University, 2006
- Member of Scientific Research Committee, Amman University 2006
- Member of Development of Course Plan Committee, Amman University, 2005
- Member of College Council at Amman University, 2004 to 2009

Instructional Experience (Course List):

Taught the following courses;

Course Name	Department/University	Year
-Advanced Scientific Research Methods / Master's level -Advanced Quality Management / Master's level -Advanced Strategic Management/Master's level -Advanced Management Information Systems/Master's level -Advanced E-commerce/Masters level -Advanced Organization Theory/Master's level -Graduation project / Bachelor's degree -Communication skills in English / Bachelor's degree -Management of Organizational Development and Change/ Bachelor's degree -Strategic Management/ Bachelor's degree	Department of BA/ Jadara University	2015-2020
Advanced E- Commerce/ Master's level	Master in E-Business Administration Program/ Jadara University	2014-2015
Advanced Management Information Systems/ Master's level		
Electronic Management of Supply Chain / Master's level	Master in E-Business Administration Program/ Jadara University	2013-2014

Advanced Human Resource Management /Masters level	Department of HRM/Jadara University	2012-2013
Strategic Management of Human Resources / Master's level		
Graduation Project	Department of BA/Jadara University	2012-2013
Scientific Research Methods		
E-Business Administration	Department of BA/Amman University	2012-2013
Computer Applications in BA		
Organizational Theory	Department of BA/Jadara University	2011-2012
Production and Operations Management		
Knowledge Management	Department of BA/Amman University	2004-2010
Advanced MIS		
Expert Systems & Knowledge Management	Department of MIS / Amman University	
MIS 1		
Management & Security of Information Systems		
E-Commerce & Web Design		